

R8 Facility Usage Cancellation Policy (FY 2026)

This is a guide to the cancellation fees for facility usage (accommodation and day camp).

Cancellation for the Entire School

Cancellation Fee Schedule (Terms and Conditions, Appendix 2)

| Days Before Visit | Facility Usage Fee / Person |
|-------------------|-----------------------------|
| 61 to 120 days | 10% |
| 2 to 60 days | 30% |
| Day before | 50% |
| Day of | 100% |

* The above regulations apply even for cancellations due to the following reasons:

- Cancellation due to infectious disease within the school.
- Cancellation when a postponement was requested, but the school's schedule does not align, or no available dates can be offered.

* The above regulations also apply to cancellations of Early Check-in and Late Check-out.

* Regarding cancellation fees, we kindly ask that you explain them to the guardians as soon as possible and confirm their intention to participate. The number of people for whom the cancellation fee will be charged is based on the number of students scheduled to participate at the time the cancellation for the entire school is decided (based on the basic ledger or the number on this application form).

* If the reservation is postponed, Appendix 2 will be reapplied based on the new postponed date.

* Separate regulations apply to experiences and meals (Contact: Gujo Nature Experience School 080-7941-1452).

Cancellation Fee for Change in Number of Nights for the Entire School (Including Cancellation of Early Check-in/Late Check-out)

Difference from Original Amount × Cancellation Rate based on Terms and Conditions (Appendix 2)

※ Cancellation fees will be billed excluding tax.

Example: Cancellation fee when changing from 2 days/1 night with Early Check-in to a Day Camp 30 days before the visit: $(¥6,270 - ¥3,960) \times 30\% = ¥693/\text{person} \rightarrow ¥630/\text{person}$ (excluding tax)

* The same applies when changing the number of nights due to postponement (e.g., when only a Day Camp can be offered). The cancellation rate in Appendix 2 is applied based on how many days before the original visit date the postponement decision was made.

Example: Reservation date April 1st (2 days/1 night with Early Check-in) is postponed and changed 30 days prior (March 2nd) to October 1st (2 days/1 night Normal): \rightarrow Cancellation fee due to change in number of nights: $(¥6,270 - ¥4,620) \times 30\% = ¥495/\text{person} \rightarrow ¥450/\text{person}$ (excluding tax)

Postponement Without Change in Number of Nights

For postponements without a change in the number of nights, no cancellation fee will be incurred until the day before the original date. (If there is a change in the number of nights or cancellation of an extension plan, a partial cancellation fee may apply.)

For cancellation fees in the event of a last-minute postponement or cancellation (including natural disasters such as typhoons), please check the details in the Terms and Conditions. In such cases, please be sure to consult with us.

Individual Cancellation

No facility usage cancellation fee will be incurred. We will only respond if a declaration is made.